

# Hotel Amarilis<sup>☆☆☆</sup>

DOBRAugostiteljski obrt, Vinski Vrh 68c, Netretić, OIB:02232996643

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## **NOTICE TO GUESTS ON HOW TO SUBMIT WRITTEN COMPLAINTS**

Dear guests,

In accordance with the Law on hospitality business, you can submit your written complaints in the facility

„DOBRA“ ugostiteljski obrt, vl. Biserka Lorković, Vinski Vrh 68c, 47 271 Netretić

Or by post to the address:

„DOBRA“ ugostiteljski obrt, Vinski Vrh 68 c, 47 271 Netretić

Or by e-mail: [hotel.amarilis@gmail.com](mailto:hotel.amarilis@gmail.com)

We will respond on your complaint in writing within 15 days of receiving the complaint.